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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
10/730,348	12/08/2003	Douglas P. Brown	NCR 11167	1760	
26890 IAMES M. ST	26890 7590 08/24/2007 JAMES M. STOVER			EXAMINER	
NCR CORPORATION 1700 SOUTH PATTERSON BLVD, WHQ3 DAYTON, OH 45479			WILSER, MICHAEL P		
			ART UNIT	PAPER NUMBER	
,			2195		
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			08/24/2007	PAPER	

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

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	Application No.	Applicant(s)	7			
	10/730,348	BROWN ET AL.				
Office Action Summary	Examiner	Art Unit				
	Michael Wilser	2195				
The MAILING DATE of this communication ap Period for Reply	pears on the cover sheet wi	th the correspondence address				
A SHORTENED STATUTORY PERIOD FOR REPL WHICHEVER IS LONGER, FROM THE MAILING D. - Extensions of time may be available under the provisions of 37 CFR 1. after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period. - Failure to reply within the set or extended period for reply will, by statut. Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	DATE OF THIS COMMUNIO 136(a). In no event, however, may a r will apply and will expire SIX (6) MON e, cause the application to become AB	CATION. eply be timely filed ITHS from the mailing date of this communication. ANDONED (35 U.S.C. § 133).				
Status						
1) Responsive to communication(s) filed on <u>08 L</u>	December 2003.					
2a) ☐ This action is FINAL . 2b) ☑ This	This action is FINAL . 2b)⊠ This action is non-final.					
3) Since this application is in condition for allowa	•	•				
closed in accordance with the practice under	Ex parte Quayle, 1935 C.D	. 11, 453 O.G. 213.				
Disposition of Claims						
4)⊠ Claim(s) <u>1-48</u> is/are pending in the application						
4a) Of the above claim(s) is/are withdra	awn from consideration.					
5) Claim(s) is/are allowed. 6) Claim(s) <u>1-48</u> is/are rejected.						
7) Claim(s) is/are objected to.						
8) Claim(s) are subject to restriction and/o	or election requirement.	•				
Application Papers						
9)⊠ The specification is objected to by the Examin	۵r					
10)⊠ The drawing(s) filed on <u>December 8, 2003</u> is/a		objected to by the Examiner.				
Applicant may not request that any objection to the						
Replacement drawing sheet(s) including the correct	ction is required if the drawing	(s) is objected to. See 37 CFR 1.121(d).				
11)☐ The oath or declaration is objected to by the E	xaminer. Note the attached	d Office Action or form PTO-152.				
Priority under 35 U.S.C. § 119						
12) ☐ Acknowledgment is made of a claim for foreign a) ☐ All b) ☐ Some * c) ☐ None of:	n priority under 35 U.S.C. §	} 119(a)-(d) or (f).				
1. Certified copies of the priority documen	its have been received.					
2. Certified copies of the priority documen	its have been received in A	pplication No				
3. Copies of the certified copies of the price	•	received in this National Stage				
application from the International Burea						
* See the attached detailed Office action for a lis	t of the certified copies not	received.				
Attachment(s)						
1) Notice of References Cited (PTO-892)		Summary (PTO-413)				
2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO/SB/08)		s)/Mail Date nformal Patent Application				
Paper No(s)/Mail Date	6) Other:					

DETAILED ACTION

1. Claims 1-48 are pending in this application.

Specification

2. Applicant is reminded of the proper language and format for an abstract of the disclosure.

The abstract should be in narrative form and generally limited to a single paragraph on a separate sheet within the range of 50 to 150 words. It is important that the abstract not exceed 150 words in length since the space provided for the abstract on the computer tape used by the printer is limited. The form and legal phraseology often used in patent claims, such as "means" and "said," should be avoided. The abstract should describe the disclosure sufficiently to assist readers in deciding whether there is a need for consulting the full patent text for details.

The language should be clear and concise and should not repeat information given in the title. It should avoid using phrases which can be implied, such as, "The disclosure concerns," "The disclosure defined by this invention," "The disclosure describes," etc.

3. The disclosure is objected to because of the following informalities: the examiner notes the use of acronyms (e.g. CPU, IO, SQL, etc.) throughout the specification without first including a description in plain text, as required.

Appropriate correction is required

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applicant regards as the invention.

Claim Rejections - 35 USC § 112

4. The following is a quotation of the second paragraph of 35 U.S.C. 112:

The specification shall conclude with one or more claims particularly pointing out and distinctly claiming the subject matter which the applicant regards as his invention.

5. Claims 1-48 are rejected under 35 U.S.C. 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which

A. The following claim language is unclear and indefinite:

- (i) As per Claims 1, 17, and 33 line 9, it recites "short-term". It is unclear as to the size or length of the "short-term". It is uncertain if the short-term monitoring is of only seconds or minutes or even days.
- (ii) In addition, Claims 1, 17, and 33 line 13, it recites "long-term". It is unclear as to what size or length of the "long-term". It is uncertain if the long-term monitoring is of only seconds or minutes or of some significantly longer period. It is also unclear as to how to differentiate between the ending of a short-term and the beginning of a long-term of monitoring.
- 6. Claims 9, 25, and 41 recites the limitation "SLG" in line 2. There is insufficient antecedent basis for this limitation in the claim.

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7. Claims 10, 26, and 42 recites the limitation "the maximum PGI" in line 3. There is insufficient antecedent basis for this limitation in the claim.

8. Claims 11, 27, and 42 recites the limitation "the maximum PGI" in line 4. There is insufficient antecedent basis for this limitation in the claim.

Claim Rejections - 35 USC § 103

- 9. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 10. Claims 1-8, 10-14, 17-24, 26-30, 33-40 and 42-46 are rejected under 35 U.S.C. 103(a) as being unpatentable over Arnold et al. (US 2004/0243692).
- 11. As per Claim 1, Arnold teaches the invention as claimed including a method for administering the workload of a database system comprising:
- a. sorting the requests into workload groups, each workload group having an associated level of service desired from the database system (page 4, paragraph 45);

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b. executing the requests in an order intended to achieve the levels of service associated with the workload groups (page 1, paragraph 4);

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c. assigning system resources to the workload groups as necessary to provide the level of service associated with each group (abstract, lines 14-16); and

d. monitoring on a short-term basis the execution of requests to detect a deviation (page 1, paragraph 7) of the level of service greater than a short-term threshold page 3, paragraph 40) and if a deviation is detected adjusting the assignment of system resources to workload groups to reduce the deviation (page 1, paragraph 2).

- 12. Arnold does not explicitly discloses of monitoring on a long-term basis. However, Arnold does disclose of having analysis steps as well as policy manager functions for purposes such as monitoring the availability requirements (page 4, paragraph 41) and repeating the steps of monitoring for the life of the allocation (page 4, paragraph 43).
- 13. It would have been obvious to one having ordinary skill in the art at the time of invention to have included monitoring the long-term deviation. Since, Arnold's system is already monitoring repeatedly it is obvious that his system would also perform long-term monitoring over the course of the lifetime of the resource that is running.
- 14. As per Claim 2, Arnold further discloses adjusting the CPU and associated IO allocation assigned to each workload group (abstract, lines 1-3).

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15. As per Claim 3, Arnold further discloses dividing the requests into one or more

workload groups (page 4, paragraph 45); and

assigning service level goals to the workload groups (page 4,paragraph 45).

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16. As per Claim 4, Arnold further discloses mapping the workload groups to a class

depending on the service level goals assigned to each of the workload groups (page 4,

paragraph 45).

17. As per Claim 5, Arnold further discloses of accepting input from a user (page 2,

paragraph 24); and

providing guidance to a user (page 2, paragraph 24).

18. As per Claim 6, Arnold further discloses receiving information regarding the

performance of the system (page 2, paragraph 26); and

providing guidance to the user based on the received information regarding the

current ability of the system to satisfy service level goals (page 2, paragraph 27).

19. As per Claim 7, Arnold further discloses of publishing the service level goals to

the system (page 2, paragraph 27).

20. As per Claim 8, Arnold further discloses monitoring the throughput of requests

assigned to each workload group (page 4, paragraph 45); and

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calculating performance goals from throughput for each workload group (page 3, paragraph 40).

- 21. As per Claim 10, Arnold further discloses adjusting the assignment of system resources to the workload groups to minimize performance goals (page 3, paragraph 40).
- 22. As per Claim 11, Arnold further discloses adjusting the assignment of system resources in favor of higher priority workload groups to minimize performance goals (page 3, paragraph 40 & page 4, paragraph 45).
- 23. As per Claim 12, Arnold further discloses swapping out a request based on the workload group assignment to free up resources (page 4, paragraph 42 & 45).
- 24. As per Claim 13, Arnold further discloses aborting the execution of a request based on workload group assignment (page 4, paragraph 42 & 45).
- 25. As per Claim 14, Arnold further discloses delaying execution of a request based on workload group assignment (page 4, paragraph 42 & 45).
- 26. As per Claims 17-24 and 33-40, they are rejected for the same reasons as Claims 1-8 above.

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27. As per Claims 26-30 and 42-46, they are rejected for the same reasons as

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Claims 10-14 above.

28. Claims 9, 25, and 41 are rejected under 35 U.S.C. 103(a) as being unpatentable

over Arnold et al. (US 2004/0243692) in view of Chung et al. (US 5,675,797).

29. As per Claim 9, Arnold discloses of monitoring throughput and response time as

part of service level goals (page 4, paragraphs 42 & 45). However, Amold does not

explicitly disclose of calculating a performance goal index by taking the response time

and dividing it by the response time goal. However, Chung discloses a similar method in

which the performance index is determined by dividing the response time by the

response time goal (column 5, lines 56-58).

30. It would have been obvious to one having ordinary skill in the art at the time of

the invention to have combined the teachings of Arnold and Chung. Chung's method for

calculating a performance index would be suitable to calculate a performance index of

the performance metrics in Arnold's system since it is a well-known way of calculating a

performance index within the computing arts.

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31. As per Claims 25 and 41, they are rejected for the same reason as Claim 9 above.

- 32. Claims 15-16, 31-32, and 47-48 are rejected under 35 U.S.C. 103(a) as being unpatentable over Arnold et al (US 2004/0243692) in view of Hettish (US 2003/0002649).
- 33. As per Claim 15, Arnold discloses the method as in Claim 1 above, but does not explicitly disclose of logging the deviation greater than the threshold in an error log. However, Hettish discloses a method in which errors in the system are placed into a log if they did not meet system criteria (pages 1 & 2, paragraph 16).
- 34. It would have been obvious to one having ordinary skill in the art at the time of the invention to have combined the teachings of Arnold and Hettish. Hettish's error logging would improve the performance metric tracking in Arnold's system by allowing the system to keep track of resources that were not meeting the performance metrics defined by the system.
- 35. As per Claim 16, Hettish further discloses of making the error log available for a user to view (page 7, paragraph 212).

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36. It would have been obvious to one having ordinary skill in the art at the time of the invention to have Hettish's viewable error log which would allow for the user of Arnold's system to see which resources were not currently meeting the performance metrics.

37. As per Claims 31-32 and 47-48, they are rejected for the same reasons as Claims 15 and 16 above.

Conclusion

- 38. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.
 - a. Chidambaran et al. (US 2005/0038789) On Demand Node and Server Instance Allocation and De-Allocation.
 - b. Ullah et al. (US 2004/0021678) Method and Graphical User Interface for Creating a Configuration File Used Used to Allocate Computer System Resources Among Workloads.
 - c. Romero et al. (US 2005/0039183) System and Method for Allocating a Plurality of Resources Between a Plurality of Computing Domains.

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d. McCarthy et al. (US 7,228,546) Dynamic Management of Computer Workloads

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Through Service Level Optimization.

Any inquiry concerning this communication or earlier communications from the

examiner should be directed to Michael Wilser whose telephone number is (571) 270-

1689. The examiner can normally be reached on Mon-Fri 7:30-5:00 EST (Alt Fridays)

Off).

If attempts to reach the examiner by telephone are unsuccessful, the examiner's

supervisor, Meng-Ai An can be reached on (571) 272-3756. The fax phone number for

the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the

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USPTO Customer Service Representative or access to the automated information

system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

MPW

July 31, 2007

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